

Indo Thai Securities Limited

Regd. Office: Capital Tower, 2nd Floor, Plots Nos. 169A-171, PU-4, Scheme No. 54, Indore (M.P.) - 452010

Annexure – C Format for Investor Complaints Data to be displayed by Depository Participants on their respective websites

Data for month ending January 2024:

Sr.No	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month*		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	1	0	1	0	0	1	NA
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depository	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	1	0	1	0	0	1	NA

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Trend of monthly disposal of complaints:

Sr.No.	Month	Carried forward from previous month	Received	Resolved*	Pending**
1.	Jan-23	2	0	0	2
2.	Feb-23	2	0	0	2
3.	Mar-23	2	0	0	2
4.	Apr-23	2	0	0	2
5.	May-23	2	0	0	2
6.	Jun-23	2	0	1	1
7.	July-23	1	0	0	1
8.	Aug-23	1	0	0	1
9.	Sep-23	1	0	0	1
10.	Oct-23	1	0	0	1
11.	Nov-23	1	0	0	1
12.	Dec-23	1	0	0	1
13.	Jan-24	1	0	0	1

*Includes complaints of previous months resolved in the current month, if any.

**Includes total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.