

Indo Thai Securities Limited

Regd. Office: Capital Tower, 2nd Floor, Plots Nos. 169A-171, PU-4, Scheme No. 54, Indore (M.P.) - 452010

Annexure – B Format for Investor Complaints Data to be displayed by Stock Brokers on their respective websites

Data for month ending May 2023:

| Sr.No | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month* | | Average Resolution time^ (in days) |
|-------|-------------------------|-------------------------------------|---------------------------|---------------|----------|----------------------------------|--------------------------------|------------------------------------|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | | 8 |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Stock Exchanges | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grand Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Trend of monthly disposal of complaints:

| Sr.No. | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|--------|--------|-------------------------------------|----------|-----------|-----------|
| 1 | Apr-22 | 0 | 0 | 0 | 0 |
| 2 | May-22 | 0 | 0 | 0 | 0 |
| 3 | Jun-22 | 0 | 0 | 0 | 0 |

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| | | | | | |
|----|--------|---|---|---|---|
| 4 | Jul-22 | 0 | 0 | 0 | 0 |
| 5 | Aug-22 | 0 | 0 | 0 | 0 |
| 6 | Sep-22 | 0 | 0 | 0 | 0 |
| 7 | Oct-22 | 0 | 0 | 0 | 0 |
| 8 | Nov-22 | 0 | 0 | 0 | 0 |
| 9 | Dec-22 | 0 | 0 | 0 | 0 |
| 10 | Jan-23 | 0 | 0 | 0 | 0 |
| 11 | Feb-23 | 0 | 0 | 0 | 0 |
| 12 | Mar-23 | 0 | 0 | 0 | 0 |
| 13 | Apr-23 | 0 | 0 | 0 | 0 |
| 14 | May-23 | 0 | 0 | 0 | 0 |

Trend of annual disposal of complaints

| Sr.No. | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|--------|---------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1 | 2018-19 | 0 | 0 | 0 | 0 |
| 2 | 2019-20 | 0 | 0 | 0 | 0 |
| 3 | 2020-21 | 0 | 3 | 2 | 1 |
| 4 | 2021-22 | 1 | 0 | 1 | 0 |
| 5 | 2022-23 | 0 | 2 | 0 | 2 |

*Includes complaint of previous months resolved in the current month.

**Includes total complaints pending as on the last day of the month.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.